Electricity Facts Label
Reliant Energy Retail Services, LLC
Small Non-Residential POLR Plan, Sharyland Utilities Service Area
Issue Date: 09/01/2016

Electricity price

Average monthly use	1500 kWh	2500 kWh	3500 kWh
Minimum price per kWh	18.5¢	15.7¢	15.5¢
Average price per kWh at RTSPP of $50/MWh	20.9¢	18.0¢	17.8¢
Average price per kWh at RTSPP of $100/MWh	27.1¢	24.3¢	24.1¢

This price disclosure is based on minimum service prices using a load factor of 30%. Your average price for electricity will vary according to your usage and the components shown in the LSP rate formula below.
This price disclosure is an example based on: (i) average usage patterns- your actual price for electric service may be different depending on how and when you use electricity; and (ii) average service prices- your average price for electric service is variable on a monthly basis depending on the Real Time Settlement Price Point (RTSPP).
This price disclosure is an example based on an average monthly kWh consumption specified above and includes, where applicable, no demand meter for 1,500 kWh, 11 kW for 2,500 kWh, and 16 kW for 3,500 kWh.
LSP Rate (in $ per KWh) = (Non-bypassable charges + LSP customer charge + LSP demand charge + LSP energy charge)/kWh used
Where:
• Non-bypassable charges shall be all TDU and other non-bypassable charges and credits for the appropriate customer class in the applicable service territory, including ERCOT administrative charges, nodal fees or surcharges, replacement reserve charges attributable to POLR load, and applicable taxes from various taxing or regulatory authorities, multiplied by the level of kWh and KW used, where appropriate.
• LSP customer charge shall be $0.025 per kWh.
• LSP demand charge shall be $1.80 per kW, per month, for customers that have a demand meter, and $50.00 per month for customers that do not have a demand meter.
• LSP energy charge shall be the sum over the billing period of the actual hourly RTSPPs, for the customer multiplied by the level of kWh used, multiplied by 125%.
• The minimum LSP energy charge is 3.9¢/kWh.
• RTSPP interval prices are published at www.ercot.com

Other Key Terms and questions

See Standard Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Indexed Product
Contract Term	Month to Month
Do I have a termination fee or any fees associated with terminating service?	No
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	The price can change according to the formula and to reflect actual price changes that are allowed by Public Utility Commission rules due to changes in law or regulatory charges.
What other fees may I be charged?	Information on other non-recurring fees is available in the Service Charges and Fees section of your Terms of Service.
Is this a pre-pay or pay in advance product?	No
Does Reliant purchase excess distributed renewable generation?	Yes
Renewable Content	This product is 5% renewable.
Statewide average for Renewable Content	The statewide average for renewable content is 12%.

Reliant Energy Business Services (dba), PO Box 3765, Houston, TX, 77253-3765
reliant.com, service@reliant.com, phone: 1-866-660-4900, 7 a.m. to 7 p.m. CT (Mon. - Fri.)
PUCT Certificate Number #10007